

State Senator Bob Duff My Continuing Priority: Protect You and Your Family

New Disclosures for Used Car Warranties

Consumers and used car dealers both have their interests protected under legislation that I worked to pass this year that took effect on October 1. The new law requires dealers to make a very clear disclosure to consumers about their rights if a warranty is offered on a used vehicle – empowering them to make informed decisions about their purchase while ensuring that dealers are protected should a dispute arise.

Get Ready to Change the Way You Dial

The 475 area code will be added later this year to the area served by 203. Your telephone number, including current area code, will not change. What will be the new dialing procedure? To complete local calls, the new dialing procedure requires callers to dial area code + telephone number. You must use the new dialing procedure for all local calls in Connecticut. New telephone lines or services may be assigned numbers with the 475 area code.

In addition to changing your dialing procedure, all services, automatic dialing equipment, or other types of equipment that are programmed with a 7-digit telephone number will need to be reprogrammed to use the new dialing procedure.

Some examples are life safety systems, fax machines, Internet dial-up numbers, alarm and security systems, gates, speed dialers, mobile phone contact lists, call forwarding settings, voicemail services, and similar functions.

If you have any questions, please call your local company, wireless provider or the Consumer Assistance and Information Unit at **1.800.382.4586.**

Energy Audit Info

Local residents looking for an easy way to reduce their monthly energy bills should check out the in-home programs offered by Connecticut Light and Power (CL&P) and funded by the Connecticut Energy Efficiency Fund (CEEF).

Under these in-home programs, efficiency experts visit homes and apartments to conduct a comprehensive energy assessment.

The technicians may:

- Locate and seal drafts, cracks and leaks throughout your home;
- Evaluate wall and attic insulation and analyze appliances;
- Provide and install energy-saving compact fluorescent light bulbs;
- Discuss and leave information about money-saving tips to stay energy efficient year-round;
- Provide and install hot water-saving, low-flow shower heads and faucet aerators.

Residential programs include Home Energy Solutions (HES), which is available to all Connecticut residents, regardless of income, for a one-time fee of \$75.

Residents interested in the in-home efficiency programs should call **1-877-WISE USE (1-877-947-3873)** or visit **www.ctenergyinfo.com**.



State Senator **BOB DUFF**

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